



## Announcement

# Compliance Consultation Service Available!

The CCCSD Source Control Section has a service to assist your company in achieving compliance with the Source Control Ordinance. This free **Compliance Consultation Service** was successfully implemented in 2007. Due to the success, the Source Control Section will continue to offer this service. It is designed to help your company make proactive changes that achieve compliance without the risk of enforcement.

Here's how it works:

- Your company contacts the CCCSD Source Control Section by calling (925) 229-7288 or e-mailing [tpotter@centralsan.dst.ca.us](mailto:tpotter@centralsan.dst.ca.us) to request a Compliance Consultation site visit.
- A CCCSD Source Control Inspector will contact you to obtain information about your company's operation and to schedule a site visit.
- While conducting the site visit, the inspector will provide feedback on:
  - Practices that are good and should be continued; and
  - Practices that are either out of compliance or that could result in a Notice of Violation.
- If any violations are observed during the Compliance Consultation site visit, there will be **no citations** issued and **no penalties** assessed for the conditions observed during the visit. Please note that the CCCSD inspectors also do storm water compliance inspections for Central Contra Costa County cities so this enforcement relief would also be available if a problem with storm water compliance were observed during this visit. Enforcement relief is available provided that:
  - The Compliance Consultation visit is requested prior to the inspection being initiated (e.g. a company can't ask for a Compliance Consultation visit after an inspector initiates an unannounced inspection).
  - It is limited to the observations made during the Compliance Consultation visit (e.g. a currently permitted business can't seek relief from their regular monitoring of the discharge and the reporting associated with their permit).
  - The company takes appropriate measures to correct the non-compliance condition that is observed during the Compliance Consultation visit. (Failure to correct such a condition would be subject to citation during a subsequent inspection.)

We look forward helping you understand and stay in compliance with our Source Control Ordinance.

## Central Contra Costa Sanitary District

### Common Problems Observed During Inspections

To assist you with coming into compliance and developing a list of questions for our Compliance Consultation visit, we have listed the most common situations that are observed during compliance inspections and cited through enforcement actions, Warning Notices (WN) or Notices of Violations (NOV).

- Not installing an appropriate pretreatment device to remove pollutants that can't be controlled through the use of Best Management Practices (BMPs).
- Failing to properly maintain a pretreatment device such as an oil/water interceptor, grease interceptor, grease trap, silver recovery unit.
- Storage of hazardous materials/wastes near sanitary sewer drains.
- Disposal of spilled chemicals or solids to the sanitary sewer rather than performing proper spill response.
- Failing to properly notify the District of a spill or discharge to the sanitary sewer system that is non-routine (called a "Slug Discharge").
- Discharging wastewater that exceeds the established Local Discharge Limits (e.g. metals, toxic organics, cyanide).
- Failing to comply with permit conditions (e.g. not filing a required report, not conducting required monitoring for pH).

#### ABOUT THIS FACT SHEET

This fact sheet is one of a series created by CCCSD to help businesses understand why and how to prevent water pollution. The contents are informational and summary in nature and do not constitute legal advice. For more information, call CCCSD's Source Control Section at (925) 229-7288, or visit our web site at [www.centrialsan.org](http://www.centrialsan.org)