

# PIPELINE

A newsletter about protecting public health and the environment

## Green Tips for the

# Holidays

*Wherein you will find helpful  
ideas to make your  
seasonal celebrations  
better for the  
environment*



### To have a happy Green Season...

- Recycle grease and cooking oil *See Page 2*
  - Don't burn wood or wrapping paper *See Page 4*
  - Don't flush "Flushable" products *See Page 7*
- ... And more inside*



# ‘Tis the Season to be Green

**W**ith all the hustle and bustle of the holiday season, it’s understandable when people have things on their mind besides preventing pollution, protecting the environment, and being green. But those things are particularly important this time of year, when activities that can be bad for the environment tend to increase. For instance, during the winter holiday season:

- sewer backups and blockages increase by about 60%;
- nearly 40% of all battery sales occur;
- preparing for and cleaning up after parties uses much more water than usual;
- cold weather inversions can put a “lid” over the Bay Area, allowing pollutants from wood smoke to intensify and cause serious health problems.

Read our articles for helpful tips on preventing such problems – and have a happy, green holiday season!

## Holiday Cooking: Bad for Sewers?

**F**ats, oils and grease. They’re the number-one cause of sewer clogs and overflows, and they may be coming from your kitchen!

Even if you don’t pour used cooking oil and excess grease down the drain (and we hope you don’t!), some of the fatty foods that get sent through your garbage disposal may cause problems. All year long, cooking byproducts from thousands of homes and restaurants in your area get washed down kitchen drains. The fats, oils and grease can build up in sewer pipes over time

and create blockages, backups and overflows inside homes or in public streets.

During the holiday season – when more people are cooking higher-fat-content foods, deep-fat-frying their turkeys, and enjoying large family meals – the amount of fats, oils and grease entering the sewer system increases, as does the potential for problems.

Here are a few things you can do to help prevent a clog or sewer backup from happening and ruining your holidays:

- Keep dairy products, fats, oils, grease or greasy foods out of the sink and the garbage disposal.
- Freeze small amounts of fats, oils and grease in a container with a tight-sealing lid and dispose of it in the trash.
- Mix cooking oil with an absorbent material such as cat litter or coffee grounds, place it in a lidded container and dispose of it in the trash.
- For greasy pans that need to be soaked in soapy water, pour off the grease into a container and wipe the pan with a paper towel. Then after soaking the pan, place a paper towel over the drain basket to catch grease and food particles as you empty the soapy water down the drain.
- Bring large quantities of cooking oil and grease to the Household Hazardous Waste Collection Facility for recycling into biofuels.





## Here's what else you can do for the environment

### Take reusable bags for shopping

Single-use bags, whether paper or plastic, are a waste of resources (trees for paper, fossil fuels for plastic). They can contribute to water pollution

during production and landfill overload at disposal. Re-usable bags reduce these problems.

Purchase re-usable cloth bags, and remember to take them with you to the store by keeping your shopping list in them, hanging them by the door, or keeping them in your vehicle.



### Send Greener Seasons Greetings

Consider sending e-cards instead of paper cards to spread holiday cheer. If you do send paper cards, look for ones made from recycled paper.

Avoid buying cards that play music or make sounds. They contain a small battery and will need to be disposed of like other batteries – as household hazardous waste.

For cards you receive, recycle them (except those with batteries) or reuse them to make decorations or gift tags for next year.

### Use Energy-Efficient Holiday Lights

If you're considering decorating your home's exterior but want to save money on the energy bills, check out the wide array of LED (light-emitting diodes) holiday lights on the market now. They use a fraction of the energy that conventional lights use, plus they last longer.



### Get a Greener Christmas Tree

Real Christmas trees are better for the environment than artificial ones, especially if they are locally grown and can be replanted in the yard in the spring. Trees that cannot be replanted can be recycled into wood chips, mulch or compost.

Look for Christmas trees that are not covered in chemicals; some growers use pesticides and chemical colorants. Ask your local Christmas tree seller about chemical use, or search online for an organic tree farm near you.

Most artificial trees are petroleum-based; they are non-recyclable and non-biodegradable, meaning they will sit in a landfill for centuries after disposal. According to the National Christmas Tree Association, approximately 85% of artificial trees sold in the U.S. are imported from China, adding to their overall environmental footprint.



*Consider a live  
Christmas tree  
this year*



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# Your Fireplace: Warmth, Atmosphere, Carcinogens?

## Burning Wood Causes Air and Water Pollution

**D**id you know that burning wood in your fireplace can create smoke full of toxic contaminants such as carbon monoxide, benzene, formaldehyde, and dioxin?

It's bad enough that these pollutants get into the air we breathe, but they also get into local waters when the particles eventually settle back down to earth.

Dioxin is of particular concern because it has been characterized by the EPA as a likely human carcinogen that increases the risk of cancer.

Dioxin is a waste by-product of incineration, chemical manufacturing, and paper bleaching. You can help to reduce dioxin and other pollutants in the environment in these ways:

- Consider using manufactured logs instead of wood in your fireplace. They burn cleaner, with substantially lower emissions of dioxin and other air pollutants. [Note: Follow instructions on these logs; they may not be suitable for wood stoves or fireplace inserts.]
- Consider switching from a traditional fireplace to a natural gas device, an EPA-certified wood stove or pellet stove, which can reduce emissions by up to 70%.
- If you burn wood, make sure it is completely dry. Wet wood burns less efficiently and causes more pollution.
- Never burn painted wood, particle board, plastics, Styrofoam, wrapping paper or other garbage in your fireplace.
- Keep your fireplace or stove and chimney well maintained to improve air flow and reduce emissions.
- Don't burn on Spare the Air days.



# Thinking of Draining Your Pool, Spa or Fountain?

# READ THIS FIRST!



**Y**ou should never allow water from your pool, spa or fountain to enter a storm drain.

That's because the water may contain chlorine, copper algaecides, or contaminants that might be harmful to creeks, the Bay and the Delta. Storm drains flow directly into these waterways without treatment, so you should never allow water from your pool, spa or fountain to flow into a storm drain.

## What are your options?

1. Drain the water to the lawn/landscape. Make sure none of it flows into the street.

2. Drain the water to the sewer system. Use the private sewer clean-out on your property, NOT a public sewer manhole.

If you choose Option 2 and live within the Central Contra Costa Sanitary District service area, you or your pool service will need to obtain a Special Discharge Permit before draining your pool, spa or fountain to the sewer system. This process allows us to confirm that our sewer has the capacity to accept the flow.

The Permit is free and you can obtain it by calling us at (925) 229-7288, e-mailing us at [sourcecontrol@centralsan.org](mailto:sourcecontrol@centralsan.org), or filling out the online application at: <http://www.centralsan.org/index.cfm?navid=203>.

## Please be prepared to provide the following information:

- Owner's name, address and phone number
- Preferred method to receive the Permit (fax, e-mail or regular mail)
- Address of pool, spa or fountain
- Name, address and phone number of the company/person that will be responsible for the discharge (if different from the owner)
- Proposed date of discharge (please give 48 hours notice)

- Discharge location (sewer clean-out, floor drain, etc.)
- Number of gallons to be discharged

### Water quality information:

- Is this a saltwater pool?
- Is there a large amount of solids (leaves, debris, etc.)?
- What is the pH of the water?
- Is there copper in the water (from the use of copper algaecides)?

A member of our Environmental Compliance team will contact you to obtain any further information, if necessary. Once the Permit is approved and sent to you, please follow its Standard Conditions, including rate of flow limitations, and keep a copy of it on site during discharge.

If you have any questions, please call us at (925) 229-7288.

# Four Local Businesses Win Pollution Prevention Awards

The Central Contra Costa Sanitary District (CCCSD) presented Pollution Prevention Awards to four local businesses at its September 15 Board Meeting:



**Captain Vineyards, LLC** (1969 Joseph Drive, Moraga): Recognized for sustainable practices that include energy and water conservation, solid and liquid organic waste disposal and recycling, using compost instead of chemical fertilizers, replacing concrete and asphalt surfaces with water-permeable pavers to reduce run-off, and offering community classes on sustainable gardening and farming.

**Hamlin Cleaners**  
(3516 Golden Gate Way, Lafayette): Recognized for recycling water, using less-toxic (hydrocarbon-based) dry cleaning chemicals, and using innovative techniques to control dry cleaning pollutants and wastes.



**Concord Termite Control** (1866 Clayton Road Suite 111, Concord): Recognized for recycling container rinse water and containers, preventing pollutants from entering the sewer system, and storing only small quantities of chemicals on site.



**APT Water** (2495 Estand Way, Pleasant Hill): Recognized for implementing new procedures in wastewater handling, waste reduction, employee training on pollution control, and investing in capital improvements that will help to prevent pollution.

“These businesses deserve special recognition for the extra steps they take to protect the water environment,” said CCCSD General Manager Jim Kelly. “They do more than just comply with water quality regulations. They promote recycling and waste minimization; use equipment, practices and procedures designed to prevent pollutants and hazardous wastes from entering the sewer or storm drains; educate employees and/or customers about the importance of water quality issues; and demonstrate a proactive approach to protecting the environment.”

CCCSD has recognized 93 businesses for their exceptional efforts to keep pollutants out of local waterways since initiating our Pollution Prevention Awards program in 1992.

## Need a Guest Speaker for Your Group?

If your audience would be interested in hearing about CCCSD and our water pollution prevention efforts, we may be able to help! Call our Public InfoLine at (925) 335-7702 and leave a message about your event, and we'll do our best to provide a speaker for you, free of charge.

# Infrastructure Improvements

Central Contra Costa Sanitary District regularly maintains, repairs or replaces sewer lines and other elements of our 1,500-mile wastewater collection system to ensure continuous, trouble-free service for our 455,400 customers. We do our best to minimize the inconveniences our projects cause and appreciate your understanding. Here's a brief summary of our major ongoing construction projects:

## Walnut Creek

- Our Collection System Operations Department Administration, Crew and Warehouse Facility Project is nearing completion at 1250 Springbrook Road. A new building has been erected and site improvements (such as grading, paving and landscaping) are being finished. Expected completion: November 2011.
- The Walnut Creek Sewer Renovation Project, Phase 8, is replacing sewers in the Olympic Blvd. area from Tice Valley Blvd. to Newell Avenue. Expected completion: December 2011.

## Lafayette

The Lafayette Sewer Renovation Project, Phase 7, is renovating sewers in the St. Marys Road area from Moraga Road to Burton Valley. Expected completion: December 2011.

## Orinda

The South Orinda Sewer Renovations Project, Phase 5, is replacing or renovating sewers in Orinda between Highway 24 and Glorietta Blvd. Expected completion: January 2011.



*Our new facility in Walnut Creek is nearly completed.*

## For More Info...

Detailed maps for our projects are sent to affected residents and posted on [www.centernalsan.org](http://www.centernalsan.org). For more information, please contact Community Affairs Representative Chris Carpenter at (925) 229-7200 or [ccarp@centernalsan.org](mailto:ccarp@centernalsan.org).

## Why “Flushable” Products Should NOT be Flushed

With holiday gatherings in your home and flu season coming soon, you may be doing more cleaning and disinfecting than usual this time of year. Some disposable cleaning and disinfecting products are labeled as “flushable.” That label means they will go down your toilet when flushed. What you should be concerned about is what can happen after such products are flushed.



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*Unlike toilet paper, these items do not quickly disintegrate in water. They stay mostly intact as they travel through the sewer pipes and can get caught on roots or other debris, increasing the risk of clogs.*

**Please throw these items in the trash, never in your toilet.**

## Protect Your Property!

Sewage backups and overflows are rare and unexpected. But that doesn't mean you can't plan ahead and protect yourself and your property.

How? By making sure an **Overflow Protection Device (OPD)** is installed on the private side-sewer (lateral) that connects your home to the public sewer main.

With an OPD installed, sewage backing up in the pipe from the direction of the street will be released through the device into your yard, rather than through drains in your home. (It will not help if the pipe is clogged between your drain and the OPD.)

*The District Code requires this device, and we urge you to have one installed now if your property doesn't already have it.*

For more information, including which models are best and whether a permit is needed before installing one, call our Permit Counter staff at (925) 229-7371.

## ADMINISTRATION DEPARTMENT

# Balancing Customer Service with Controllership

**T**he Central Contra Costa Sanitary District protects public health and the environment by collecting, treating, and disposing of sewage from more than 455,000 residents and 15,000 businesses. To accomplish this mission, we have a workforce of approximately 250 people (organized into four departments: Administration, Collection System Operations, Engineering and Plant Operations); a budget of \$98 million; and a staggering number of federal, state and regional regulations with which we must comply.

Ensuring all of those regulatory requirements are met while striving to be a high-performance organization that provides exceptional customer service at responsible rates is a huge challenge. Helping the District to meet that challenge are the employees of our Administration Department.



*Thousands of boxes of public records are archived and stored offsite.*

The Administration Department must balance two major functions: customer service (for the public, all of the District's employees, our Board of Directors, and other public agencies); and controllership, ensuring fiscal responsibility and legal compliance of the organization.

"The Administration Department crosses all functional and departmental boundaries to ensure our work gets appropriately done," said Director of Administration Randy Musgraves.

"We play an integral role in helping all departments obtain the funding, personnel, contracts, supplies and equipment needed to do their jobs. We also have a responsibility to protect the District's assets: our people, cash, equipment and facilities. We validate and confirm that the District is complying with regulatory and legal requirements, policies and procedures, and make sure all the checks and balances are in place, especially with funding. The District's external auditor also confirms the compliance and that appropriate checks and balances are in place."

The Administration Department consists of the following divisions.

### Accounting and Information Technology

- **Accounting** – Handles virtually everything the District does that involves money. On an annual basis, they must account for millions of dollars, pay thousands of bills from hundreds of vendors, ensure revenue is collected, oversee dozens of investments, prepare a myriad of financial statements, develop budgets, create revenue and expense forecasts, handle debt-financing, payroll and tax-related issues – all while independent auditors are inspecting their work. Winner of the "Certificate of Achievement for Excellence in Financial Reporting" from the Government Finance Officers Association of the U.S. and Canada for the 11th consecutive year.
- **Information Technology** – Provides and maintains District-wide IT assets (computers, software, networks, email, Intranet, Internet, telecommunication services, specialized systems and more). Provides disaster recovery and system/data back-up services. Ensures standardization and continually improving automation, enabling the District to function more effectively and more cost-efficiently.

### Communication Services

Communicates the District's activities, goals, and mission to the community and employees through various means, including newsletters (like this *Pipeline*), our website and Intranet, written promotional materials, videos, public displays, exhibits, and student education programs. Handles media relations and public outreach about pollution prevention, construction projects and more. Won



first place (Education and Public Outreach Category) in the California Water Environment Association (CWEA) Triennial Film Festival for our video, "Fats, Oils and Grease (FOG)."

### Human Resources

Recruits, retains and provides training for employees. Responsible for labor relations. Ensures the District's compliance with federal, state and local rules, regulations and laws covering HR issues such as equal employment opportunity, fair labor standards and much more. Administers our employee benefits programs. Winner of the 2011 "Agency Award for Excellence" from the Western Region of the International Public Management Association – Human Resources.

### Purchasing and Material Services

Administers the purchase or rental of competitively priced materials, supplies, equipment and services required by the District. Ensures that such goods and services provide the necessary quality and are priced so that the District receives maximum value while promoting free and open competition in compliance with applicable state and federal regulations. Winner of the "Achievement of Excellence in Procurement Award" from the National Purchasing Institute.



*Computer and telecommunication services enable the District to run more efficiently.*

### Safety and Risk Management

• **Safety** – Protects the District's most valuable assets, its employees. Ensures safe and healthy working environments and full compliance with all safety laws and regulations, including California Occupational Safety and Health Administration (Cal-OSHA) regulations as well as District policies and directives.

Provides safety training for all employees.

• **Risk Management** – Manages, investigates and processes all workers' compensation, general liability, property and auto insurance claims for the District. Responds 24/7 to overflows in residential and commercial properties. Assists the District's attorney with claims and litigation.



*The safety of our employees is our top priority.*

### Secretary of the District/Administrative Services

• **Secretary of the District** – Serves as custodian of official records of the District. Ensures the District Code is published, updated and distributed. Acts as our compliance officer for federal, state and local statutes, including the Political Reform Act, the Brown Act, and the Public Records Act. Reports directly to the Board of Directors and prepares all agendas, minutes, and other correspondence for the Board. Also responsible for District-wide records management and legal notices.

• **Administrative Services** – Provides administrative support to the District's internal and external customers, the Board of Directors, General Manager, Secretary of the District and Director of Administration. Staffs the receptionist desk and assists visitors who call or stop by. Maintains the District's records and libraries.

"Like every department, Administration takes pride in our performance and accomplishments," said Musgraves. "It's very important that we provide excellent customer service – internal and external. With the economic downturn and the financial strain on the economy, the public sector has had to rethink how we deliver services. Still, our goal remains to accomplish our mission in the most cost-effective manner, to the benefit of the customers we serve."

To learn more about the organization and services we offer please visit our website at [www.centrialsan.org](http://www.centrialsan.org)

# What Can You Bring to the Hazardous Waste Facility?

Despite increased awareness and conscientious pollution-preventing activities within our communities, hazardous wastes from homes and businesses are still reaching our waterways through sewers, storm drains and landfills. You can help prevent that by bringing the following types of items to the Household Hazardous Waste Collection Facility in Martinez for recycling, reuse or safe disposal.

### Household products

- Batteries\*
- Fluorescent bulbs & compact fluorescent lights (CFLs)\*
- Thermostat switches
- Grouts/caulking
- Pool chemicals

### Household cleaning products

- Bleach
- Liquid cleaners
- Upholstery/rug cleaners
- Oven cleaners
- Furniture polishes
- Tub & tile cleaners

### Personal care products

- Mercury thermometers
- Fingernail polish & remover
- Hair care products
- Perfumes & colognes

### Automotive products

- Motor oil
- Gasoline

- Antifreeze
- Brake fluid
- Transmission fluid
- Solvents
- Car batteries
- Car cleaning products

### Paint and paint-related products

- Latex & oil-based paints
- Wood stain & varnishes
- Paint remover/paint thinner & solvents

### Garden care and pest-control products

- Pesticides
- Herbicides
- Fertilizers

### Other

- Grease/cooking oil (large quantities, as from a turkey fryer)
- Propane tanks (5 gallon or less)
- Home fire extinguishers

### We do not accept the following:

- Pharmaceuticals\*
- Sharps\* (syringes, needles, lancets) and any other medical wastes
- Electronic waste\* (computers, TVs, cell phones, etc.)
- Explosives (ammunition, picric acid, fireworks, etc.)
- Unlabeled or unknown compressed gas cylinders (propane accepted)
- Wastes contaminated with PCBs (fluorescent light ballasts accepted)
- Treated wood

State regulations limit the transportation of hazardous waste to 15 gallons or 125 pounds per vehicle per visit. Individual containers are limited to 50 pounds or 5-gallon capacity.

There is no drop-off fee and no appointment necessary for residents of central Contra Costa County. Small businesses require an appointment and are charged a nominal fee. For more information, please call 1-800-646-1431 or visit our website: [www.centalsan.org/index.cfm?navid=304](http://www.centalsan.org/index.cfm?navid=304)

\*See page 11 for collection centers in your community.

## Household Hazardous Waste Collection Facility

4797 Imhoff Place, Martinez, CA 94553-4392

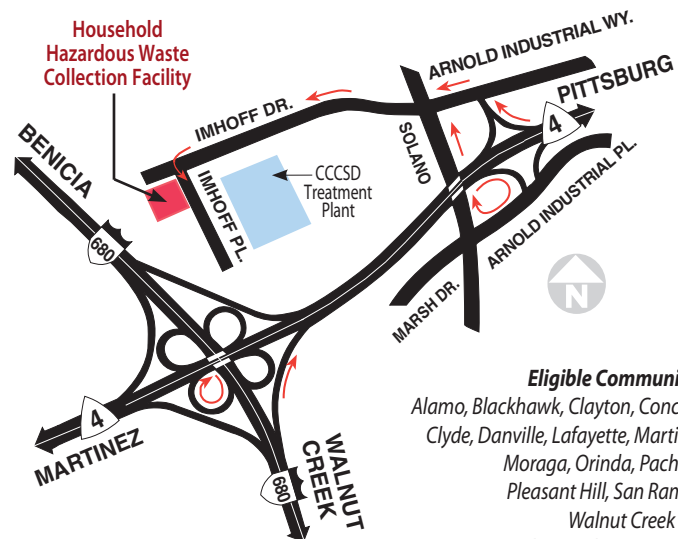
### HOURS

**Residents:** Monday – Saturday, 9 a.m. - 4 p.m.  
(Reuse Room closes at 3:30 p.m.)

**Businesses:** Monday – Saturday, by appointment only

**Holiday Hours:** Closed Nov. 24-25; Dec. 24 - Jan. 2

**1-800-646-1431**



**Eligible Communities**  
Alamo, Blackhawk, Clayton, Concord, Clyde, Danville, Lafayette, Martinez, Moraga, Orinda, Pacheco, Pleasant Hill, San Ramon, Walnut Creek and unincorporated Central County areas.

- From Hwy. 4 take the Solano Way exit.
- From I-680 take Hwy. 4 East to Solano Way exit.

# Waste Collection Centers In Your Community

## ALAMO

### Batteries

CVS Pharmacy Alamo: 3158 Danville Blvd.

Alamo Ace Hardware: 3211 Danville Blvd.

### Ewaste

Bay Area Recycle, call for pick-up: (925) 465-5576

eWaste Direct Inc., call for pick-up: (925) 437-9558

### Fluorescent Lamps/CFLs

Alamo Ace Hardware: 3211 Danville Blvd.

### Sharps

Alamo Sheriff Substation: 150 Alamo Plaza, Suite C.

## CLAYTON

### Ewaste

Bay Area Recycle, call for pick-up: (925) 465-5576

eWaste Direct Inc., call for pick-up: (925) 437-9558

### Pharmaceuticals & Sharps

Clayton Police Dept.: 6000 Heritage Tr.

## CONCORD

### Batteries & Fluorescent Lamps/CFLs

Bill's Ace Hardware Concord: 4451 Clayton Rd.

Bill's Ace Hardware Concord: 3375 Port Chicago Hwy.

### Ewaste

Bay Area Recycle, call for pick-up: (925) 465-5576

eWaste Direct Inc., call for pick-up: (925) 437-9558

### Pharmaceuticals

Concord Police Dept.: 1350 Galindo St.

### Sharps

Concord Disposal Services: 4080 Mallard Dr.

## DANVILLE

### Batteries

CVS Pharmacy Danville: 650 San Ramon Valley Blvd.

Danville Music: 3 Railroad Ave.

Radio Shack Danville: 480B San Ramon Valley Blvd.

Walgreens Danville: 611 San Ramon Valley Blvd.

## EWASTE

Bay Area Recycle, call for pick-up: (925) 465-5576

eWaste Direct Inc., call for pick-up: (925) 437-9558

### Pharmaceuticals

Danville Police Dept.: 510 La Gonda Way.

## LAFAYETTE

### Batteries

Ace Hardware Lafayette: 3311 Mt. Diablo Blvd.

CVS Pharmacy Lafayette: 3625 Mt. Diablo Blvd.

### Ewaste

Bay Area Recycle, call for pick-up: (925) 465-5576

eWaste Direct Inc., call for pick-up: (925) 437-9558

### Sharps

Lafayette Fire Station: 3338 Mt. Diablo Blvd.

## MARTINEZ

### Batteries & Fluorescent Lamps/CFLs

Bill's Ace Hardware Martinez: 3610 Pacheco Blvd.

### Ewaste

Bay Area Recycle, call for pick-up: (925) 465-5576

eWaste Direct Inc., call for pick-up: (925) 437-9558

### Pharmaceuticals

CCC Sheriff Field Operations Building: 1980 Muir Rd.

Contra Costa Regional Medical Center: 2500 Alhambra Ave.

Martinez Police Dept.: 525 Henrietta St.

### Sharps

Mt. View Sanitary District: 3800 Arthur Rd.

## MORAGA

### Batteries

CVS Pharmacy Moraga: 580 Moraga Rd.

Moraga Hardware: 1409 Moraga Way.

### Ewaste

Bay Area Recycle, call for pick-up: (925) 465-5576

eWaste Direct Inc., call for pick-up: (925) 437-9558

### Pharmaceuticals

Moraga Police Dept.: 329 Rheem Blvd.

## SHARPS

Moraga Fire Station: 1280 Moraga Way.

## ORINDA

### Batteries

CVS Pharmacy Orinda: 50 Moraga Way.

Rite Aid Orinda: 27 Orinda Way.

### Ewaste

Bay Area Recycle, call for pick-up: (925) 465-5576

eWaste Direct Inc., call for pick-up: (925) 437-9558

### Pharmaceuticals & Sharps

Orinda Police Dept.: 22 Orinda Way.

## PACHECO

### Ewaste

Bay Area Recycle, call for pick-up: (925) 465-5576

eWaste Direct Inc., call for pick-up: (925) 437-9558

Bay Area Recycling Center: 73A S. Buchanan Cir., (925) 682-8987

Contra Costa Transfer & Recovery Station: 951 Waterbird Way, (925) 313-8900

Rapid Recycle: 5292 Pacheco Blvd., (925) 671-8008

## PLEASANT HILL

### Batteries & Fluorescent Lamps/CFLs

Bill's Ace Hardware Pleasant Hill: 1530 Contra Costa Blvd.

### Ewaste

Bay Area Recycle, call for pick-up: (925) 465-5576

eWaste Direct Inc., call for pick-up: (925) 437-9558

Computer Sales and Service: 1936 Linda Dr., (925) 827-1200

### Pharmaceuticals

Pleasant Hill Police Dept.: 330 Civic Dr.

## SAN RAMON

### Batteries

CVS Pharmacy San Ramon: 2455 San Ramon Valley Rd.

### Ewaste

Bay Area Recycle call for pick-up: (925) 465-5576

eWaste Direct Inc., call for pick-up: (925) 437-9558

Recycle For Breast Cancer: 31 Beta Ct., Suite C, (800) 315-9580

Web Dispatch: 2819 Crow Canyon Rd., Suite 105

### Pharmaceuticals

San Ramon Police Dept. (Dougherty Valley Substation): 17011 Bollinger Canyon Rd.

### Sharps

San Ramon Fire Protection District: 1500 Bollinger Canyon Rd.

## WALNUT CREEK

### Batteries

CVS Pharmacy Walnut Creek: 1123 S. California St.

CVS Pharmacy Walnut Creek: 1914 Tice Valley Rd.

CVS Pharmacy Walnut Creek: 738 Bancroft Rd.

Downtown Walnut Creek Ace Hardware: 2044 Mt. Diablo Blvd.

Radio Shack Walnut Creek: 1537 N. Main St.

Radio Shack Walnut Creek: 2987 Ygnacio Valley Rd.

Rite Aid Walnut Creek: 1526 Palos Verde Mall

Walnut Creek Ace Hardware: 2967 Ygnacio Valley Rd.

Whole Foods Walnut Creek: 1333 E. Newell Ave.

### Ewaste

Bay Area Recycle, call for pick-up: (925) 465-5576

eWaste Direct Inc., call for pick-up: (925) 437-9558

e-Recycle On Us: 1271 Boulevard Way, (925) 934-1515

### Fluorescent Lamps/CFLs

Downtown Walnut Creek Ace Hardware: 2044 Mt. Diablo Blvd.

Walnut Creek Ace Hardware: 2967 Ygnacio Valley Rd.

### Pharmaceuticals

Walnut Creek City Hall: 1666 N. Main St.

### Sharps

Rossmoor-John Muir Pharmacy: 1220 Rossmoor Pkwy.

Walnut Creek City Hall: 1666 N. Main St.

For additional information and collection locations – including dozens of places that take used motor oil – go to [www.CalRecycle.ca.gov](http://www.CalRecycle.ca.gov) or [www.earth911.org](http://www.earth911.org)

## About CCCSD


Our mission as a Special District is to protect public health and the environment. We do this by collecting and treating wastewater, providing recycled water, and promoting pollution prevention. Our treatment plant in Martinez collects, treats, and disinfects an average of 45 million gallons of wastewater every day. Some treated wastewater is recycled (treated further) for irrigation use on golf courses and parks; the rest is released into Suisun Bay. We also operate a Household Hazardous Waste Collection Facility and sponsor 11 pharmaceutical disposal collection sites.


## Where to Call...

General information	(925) 228-9500 or <a href="http://www.centernalsan.org">www.centernalsan.org</a>
Sewer overflows	(925) 933-0955 or 933-0990
Treatment Plant InfoLine (Report Odors)	(925) 335-7703
Household Hazardous Waste InfoLine	(800) 646-1431
Sewer connection permits/Permit Counter	(925) 229-7371
To report illegal discharges into sewer system	(925) 229-7288 (during business hours) (925) 229-7214 (after hours)
Source Control	(925) 229-7288
Job Hotline	(925) 229-7109 or <a href="http://www.centernalsan.org">www.centernalsan.org</a>
Student Education Programs	(925) 229-7310 or <a href="http://www.centernalsan.org">www.centernalsan.org</a>
Public InfoLine	(925) 335-7702 or <a href="http://www.centernalsan.org">www.centernalsan.org</a>




**CCCSD serves 455,400 customers within its 140-square-mile service area.**

 Sewage collection and wastewater treatment (and HHW service) for 321,800 people

 Wastewater treatment for 133,600 residents in Concord and Clayton by contract and HHW service

 HHW disposal only

 CCCSD's Headquarters, treatment plant, CSO Division, and HHW Collection Facility are located in Martinez

### Board of Directors

**Barbara D. Hockett**, President

- **James A. Nejedly**, President Pro Tem • **David R. Williams**, Director
- **Mario M. Menesini**, Director • **Michael R. McGill**, Director

Board meetings are open to the public and are held on the 1st and 3rd Thursday of each month at 2 p.m. in the CCCSD Board Room, 5019 Imhoff Place, Martinez.

**James M. Kelly**, General Manager  
**Ann Farrell**, Deputy General Manager

### The Central Contra Costa Sanitary District PIPELINE

Written and designed by CCCSD to communicate pollution prevention messages to the people and communities we serve

**Michael Scahill**, Editor • **Bonnie Lowe**, Writer  
**Charles Waltmire**, Graphic Designer

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